

Terms & Conditions

Thank you for using AUSCOUNTRY TAG ALONG TOURS. Our services are provided to you subject to these terms and conditions. References to Auscountry Tag Along Tours includes (where the context permits) our employees, agents, contractors and suppliers and these terms (including exclusions from liability) apply to their benefit.

1. These terms (including the exclusion of liability) bind you (the person specified under "First Name and Last Name" on the Auscountry Tag Along Tours Booking Form) and all persons travelling with you in your vehicle, including the participants specified on the Auscountry Tag Along Tours Booking Form. You warrant that you have the authority to enter into this agreement on behalf of those persons, including any minors. Without limiting the generality of the foregoing you warrant that you have the authority to give the releases and indemnities set out in this Agreement on behalf of those persons.
2. You warrant that all information provided by you in the Auscountry Tag Along Tours Booking Form is complete, true and accurate.
3. Auscountry Tag Along Tours makes every effort to operate all tours as advertised however you acknowledge that:
 - a) Auscountry Tag Along Tours operates tours in remote areas and reserves the right to amend, vary, re-route, or cancel when in its best judgement, road conditions, climate, or other circumstances deem it to be necessary.
 - b) Auscountry Tag Along Tours does not guarantee exact arrival and departure times or days.
 - c) At the discretion of Auscountry Tag Along Tours, a tour may not proceed if minimum numbers are not achieved. Auscountry Tag Along Tours shall advise participants as soon as possible should the tour not proceed under this clause and a full refund will be provided less non-refundable deposits paid to its suppliers.
4. You acknowledge and agree that:
 - a) Participation in any tour organised by Auscountry Tag Along Tours is voluntary
 - b) No pets or firearms are permitted on any Auscountry Tag Along Tours.
 - c) All bookings made with Auscountry Tag Along Tours are subject to the terms and conditions and limitations and liability imposed by the other suppliers, some of whom limit or exclude liability in respect to death, personal injury or delay.
 - d) Unless required by law or otherwise expressly agreed in writing by Auscountry Tag Along Tours, no refunds are payable and no claims may be made if you do not complete the Tour regardless of the reason.
 - e) You must comply with our directions and advice while undertaking the Tour and for matters related to the Tour.

- f) Participation on the Tour involves group interaction with other participants and Auscountry Tag Along Tours and you agree to at all times act decently and with respect to other participants and Auscountry Tag Along Tours. You must not cause or create any nuisance to other participants, Auscountry Tag Along Tours or the general public.
 - g) We may cancel your participation in the tour at any time, without liability, if you breach these terms.
5. Auscountry Tag Along Tours may suspend or cancel your participation or continued participation on the Tour if there are reasonable grounds for Auscountry Tag Along Tours to do so.

Medical Matters

6. Auscountry Tag Along Tours is not liable for the sickness or injury of any Tour participant.
7. You warrant that you do not have any pre-existing medical condition or disability (including those disclosed on the Auscountry Tag Along Tours Booking Form) which will impact on or prevent you from participating in or completing the tour. It is your responsibility to ensure that you are medically capable of completing the Tour.
8. Tours are carried out in areas with limited medical services. You hereby authorise Auscountry Tag Along Tours to take such action as is necessary (but without any obligation on Auscountry Tag Along Tours to do so) for the provision of medical services at your cost, including but not limited to, the arrangement of any medical evacuation service by air/road, the attendance of any doctor, nurse, paramedic or ambulance officer and any necessary hospital service. You must pay the costs on time to the provider of the services or reimburse Auscountry Tag Along Tours within seven days of demand.
9. You are not entitled to any refund for any part of the Tour that you miss due to sickness, illness or injury or due to other circumstances outside the control of Auscountry Tag Along Tours.
10. Auscountry Tag Along Tours abides by respective State Government guidelines and regulations as published from time to time with respect to prevention of the spread of infectious diseases. You acknowledge and agree to abide by these guidelines and regulations whilst on tour with Auscountry Tag Along Tours.

Vehicle Matters

11. Should your vehicle break down, Auscountry Tag Along Tours will use reasonable endeavours to assist with the recovery of the vehicle although is not obliged to do anything that would jeopardise the safety of any person or pose risk to property of Auscountry Tag Along Tours. The tour price does not include the cost of any vehicle repairs, towing expenses or any other third party costs that may be incurred by you in order to continue the tour.

12. You warrant that all drivers of the vehicle:
 - a) Hold a valid open and unrestricted Australian driver's licence that permits operation of the class of your vehicle.
 - b) Are responsible for your vehicle and the persons in that vehicle and acknowledge that the driver is required to demonstrate a duty of care to all other road users, members of the public and other tour participants.
 - c) Will be liable for any traffic offences incurred during the tour in relation to your vehicle.

13. You are responsible for the maintenance of your vehicle during the tour. This includes regularly checking batteries, engine coolant, fluid and oil levels, tyre pressures, air filters and general mechanical sturdiness.

14. If Auscountry Tag Along Tours arranges/facilitates the hire of vehicles or other equipment for a participant, then the contract and terms & conditions for use of that equipment is between the participant and the supplier of the goods.

15. You are responsible for properly loading your vehicle and for taking proper precautions for the safe carriage of your load including dangerous goods like gas cylinders. You must ensure that you comply with all manufacturers' recommendations for the carrying of loads including trailers.

16. The Tours are undertaken primarily on rough, unsealed roads through varying terrains including sand, gravel, mud and creek crossings and are challenging, self-sufficient 4WD experiences that traverse remote areas. You warrant that:
 - a) All drivers of your vehicle have sufficient driving experience and expertise to safely drive in those conditions and to maintain the pace of the Tour;
 - b) Your vehicle is capable of handling those conditions and able to be driven at the pace of the tour; and
 - c) Your vehicle is roadworthy and will at all times during the tour be registered under the laws of the State in which you live. Acceptance of your booking is not deemed to be an endorsement by Auscountry Tag Along Tours of the drivers or vehicles specified by you in the Auscountry Tag Along Booking Form.

Insurance

17. Auscountry Tag Along Tours strongly recommends that all participants have comprehensive vehicle insurance in addition to third party insurance plus a premium roadside service cover with the relevant motoring body from their State eg RACV, NRMA or RACQ.

18. Auscountry Tag Along Tours strongly recommends that all participants take out travel insurance cover.

Bookings & Cancellation Policy

19. To make a booking, you must provide Auscountry Tag Along Tours with an on line Booking Form along with a deposit as indicated on the tour information page. A Tax Invoice for the deposit will be emailed to you for payment. Payment may be made to Auscountry Tag Along Tours by Credit Card, EFT or direct bank deposit.
20. Confirmation of the booking will be issued once the Booking Form and deposit payment has been received.
21. The final balance of the amount payable is due no less than 30 days prior to departure. If a booking is made within 30 days prior to departure, full payment is required with the Booking Form in order to secure the booking.
22. If you wish to cancel your booking, you must notify Auscountry Tag Along Tours immediately in writing, and the notification will take effect once it is received by Auscountry Tag Along Tours. Any cancellation is subject to the following refund policy:

Cancellation Date	Refund
Any date after paying deposit	No refund of deposit unless the booking can be reallocated to another participant
Within 30 days prior to tour departure date and if full payment has been made	50% refund of full payment. No refund of deposit
Failure to depart on date of tour	No refund
Leaving the tour before tour end date	No refund

23. If Auscountry Tag Along Tours fills a vacancy by another full paying client prior to the tour departure date, Auscountry Tag Along Tours may refund the full payment including the deposit.
24. If Auscountry Tag Along Tours is required to cancel a tour for reasons outside its control including not receiving minimum bookings, inclement weather, natural disasters or otherwise, Auscountry Tag Along Tours will refund all amounts paid less non-refundable deposits paid to its suppliers.

Liability

25. You release Auscountry Tag Along Tours from all Claims and liabilities arising out of or relating to your participation in the tour, including (but not limited to) actions (or inactions) of Auscountry Tag Along Tours undertaken pursuant to these terms, and including those caused or contributed to by third parties, including

suppliers to Auscountry Tag Along Tours and other participants on the tour. For the purposes of this clause "Claims" means any allegation, cause of action, claim, demand, proceeding, litigation, investigation, judgement, loss, cost or expense of whatever nature and whether present or future, fixed or unascertained, actual or contingent and whether arising at law or in equity, under statute or otherwise.

26. You indemnify Auscountry Tag Along Tours for any loss suffered by it and against all Claims (as defined in the preceding clause) and liabilities arising out of or related to your participation in the Tour and any breach by you of these terms.
27. Auscountry Tag Along Tours may suspend its obligations under this agreement if its ability to perform is affected by cyclones, storms, fires, earthquakes, explosions, embargoes, government directives, or any law or regulation, litigation or labour dispute, act of God (such as flood), war, terrorism, or any other cause which is beyond its reasonable control.

General

28. These Terms and Conditions can only be amended in writing by Auscountry Tag Along Tours. They are incapable of amendment or waiver by an employee, agent or representative of Auscountry Tag Along Tours or by any other supplier.
29. It is your responsibility to obey all state and local laws while on tour. We draw your attention to the laws applying to the limited transportation and use of alcohol in some communities.
30. You give permission for Auscountry Tag Along Tours to use any digital film or video/still photographs that may be taken of participants, for any reasonable use including in its advertising or on its web site.
31. Auscountry Tag Along Tours rights under this document are cumulative and not exclusive of any rights provided by law.
32. This Agreement is, and shall be governed by, and construed in, accordance with the law of the State of New South Wales.
33. Any money that you do not pay on time to Auscountry Tag Along Tours will bear interest at the rate of 15% per annum, calculated daily and capitalised annually. You must pay all of Auscountry Tag Along Tours costs including legal costs (on a full indemnification basis) of enforcing (or attempting to enforce) any of Auscountry Tag Along Tours rights under these terms and conditions or arising from your breach of these terms and conditions.
34. The parties consent to the giving of information for the purposes of this Agreement by electronic communication as defined in and for the purposes of the Electronic Transactions Act 2000 No. 8 (New South Wales) and without limiting the generality of the foregoing, Auscountry Tag Along Tours consents to the Participant providing its signature as to acceptance of this Agreement via the Participant ticking the "I Accept" box under "Confirmation" on the Auscountry Tag Along Tours Booking Form.

35. You cannot claim compensation or seek damages if Auscountry Tag Along Tours exercises any of the rights conferred on it by this Agreement, unless this Agreement expressly provides otherwise.